



# Home Repair Solutions Inc.

EXPERIENCE DEPENDABLE SERVICE

October 20, 2009

To Whom It May Concern:

It is with confidence that I recommend Mr. James (Jim) Strzalko of Oviedo Roofing Enterprises, Inc., for all your roofing needs, not matter the age or type of roof you or your clients may have.

This summer I requested Jim's expertise for a neighbor concerned that she may need a new roof as her electric bill was quite high. Jim met with her the very next day. Upon reviewing the type and age of my neighbor's roof, he assured her that all was intact and that she did not need a roof replacement or repair.

My neighbor later told me how informative and kind Jim was to deal with and when she did need a roof, that it would be Oviedo Roofing, she would be calling.

Currently we are working on a home of an elderly lady, Mrs. P, who does not drive. We are working to repair interior damage caused by a previously leaking roof that was since replaced by Oviedo Roofing. Jim not only measured, contracted and supervised the roof replacement; he went above and beyond to help Mrs. P to understand the process and to make the whole situation easier by offering her transportation during this event.

As their website states, Oviedo Roofing Enterprises is committed to the desires of their clients. I would like to add, this means not selling them a roof they do not need or going out of their way to accommodate an elderly lady's limited ability to get around and to take the time to help her understand a process that can be to the best of us an overwhelming situation.

So in closing, I consider it an honor to know and be affiliated with Oviedo Roofing Enterprises and Mr. Jim Strzalko.

Sincerely,

Debra Cooper  
Vice President/Marketing

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